

AU Warranty Form Information

- Customer details
 - Name and contact.
- Product details
 - Product family
 - Alpha
 - Product pressure rating
 - G1600
 - G1200
 - G1000
 - serial number
 - enter serial number
- Proof of purchase
 - Place of purchase
 - specify place of purchase.
 - Upload invoice, and receipts
- Trailer and vehicle configuration
 - Tow vehicle
 - specify vehicle.
 - Tow vehicle tow controller
 - OEM
 - Aftermarket - specify controller brand and model.
 - Trailer type
 - Boat trailer.
 - Utility trailer.
 - RV/Caravan.
 - Other - please specify
 - Trailer plug or vehicle interface
 - 12 Pin flat
 - 7 Pin flat
 - 7 Pin round small
 - 7 Pin round large
 - Anderson plug
 - Other - please specify
 - Brake system configuration - Where is the Hydrapro drawing its primary power from? (Black positive wire)
 - Power supplied from tow vehicles.
 - Power supplied from RV/caravan battery.
 - supplied from both vehicle and RV/caravan battery
- Troubleshooting
 - Describe fault/issue
 - specify fault or issue.
 - Which troubleshooting steps failed?
 - Step 1
 - Step 2
 - Step 3